

Restricted products

Last updated: **June 30, 2021**





Products	México		Brazil	Argentina	Chile	Colombia
	Full	Fulfilled by you				
Restricted in a few marketplaces						
Per category						
Antiques and Collectibles >> Antiques (Objects over 100 years old)	x	x	✓	✓	✓	✓
Antiques and Collectibles>Other>> Works of art	x	x	✓	✓	✓	✓
Games and Toys>> Baby Toys>> Babies Games and Toys 0 to 3 years old	x	x	✓	✓	✓	✓
Animals and Pets >> Animals and animal products: fur, live and dead animals, natural leather products, vermin, supplements.	✓	x	x	x	x	x
Home, Furniture and Garden>> Home Furniture>> Anything that contains wood. For example: New furniture made of untreated natural wood, Pencils, Musical instruments.	x	x	✓	✓	✓	✓

Sports and Fitness>> Gun Shooting Sport>> Compressed Air Guns>> Weapons, ballistic materials, binoculars for military use, infrared or thermal vision binoculars.	x	x	x	x	x	x
Industries and Offices>> Promotional Material>> Cards & Business Cards>> Smart cards for the development of payment cards, plastic cards with magnet bands (with or without recorded data), proximity cards	x	x	✓	✓	✓	✓
Computers>> Printing>> Printing Supplies>> Ink Refill Color Printer Ink Refill	x	x	✓	✓	✓	✓
Computers>> Printing>> Printing Supplies>> Toner Cartridges Photocopier, toner	✓	x	✓	✓	✓	✓
Health and Health Supplies>> Medical Equipment Medical equipment, Prosthetics and related products	x	x	x	x	x	x
Other categories>>Tattoo Supplies Tattoo equipment and supplies, needles and ink	✓	x	x	x	x	x

Beauty and Personal Care> Personal Care >>Fragrance>>Skin Care Personal Hygiene: Perfumes and fragrances, Makeups, Skincare	✓	✗	✓	✓	✗	✓
Food and Drinks Food and Beverage	✗	✗	✓	✓	✓	✓
Home, Furniture and Garden>> Home Furniture Home furniture	✗	✗	✓	✓	✓	✓
Home, Furniture and Garden>> Home Decoration>> Candles & Candle Holders Candles & Candle Holders	✗	✗	✓	✓	✓	✓
Games and Toys>> Drawing, Painting & Crafts>> Modeling Clays & Dough Plasticines	✗	✗	✓	✓	✓	✓
Vehicle Accessories>> Vehicle Cleaning>> Brighteners Liquid polishers	✗	✗	✓	✓	✓	✓
Electronics, Audio and Video>> Batteries & Chargers Batteries, other	✗ Lithium batteries cannot be transported as a product per se. They must be incorporated into the product. It MUST NOT contain "Dangerous good" labels or labels stating that lithium batteries are being transported.					
Other categories>> Cigarettes & Related Products Cigars and related products (Tobacco and related products)	✗	✗	✗	✗	✗	✗
Antiques and Collectibles>> Coins & Bills>> Coins Coins	✗	✗	✗	✗	✗	✗
Vehicle Accessories>> Motorcycle & ATV Accessories>> Helmets Helmets	✓	✗	✗	✓	✓	✓

Electronics, Audio and Video>> TV Accessories>> Digital Converter Boxes Decoders	✓	✓	✓	✓	✗	✓
Electronics, Audio and Video>> Audio>> Drivers Diaphragms and Horns Drivers Horns and Diaphragms	✓	✓	✓	✓	✗	✓
Electronics, Audio and Video>> Drones & Accessories>> Mini Drones Drones	✓	✓ Only drones of less than 2 kg, with a value less than 300 USD are allowed.	✓ Allowed if they are: (a) Products for own consumption (b) Category II products - "equipment not included in Category I, which uses the radio spectrum for signal transmission, such as antennas, wifi, bluetooth equipment, etc." ANATEL Resolution 232/2002	✓	✓	✓
Electronics, Audio and Video>> Audio & Video Accessories>> Audio and video accessories	✓	✓		✓	✗	✓
Electronics, Audio and Video>> Video>> DVD Players DVD Player	✓	✓		✓	✗	✓
Electronics, Audio and Video>> TVs TVs	✓	✓		✓	✗	✓
Electronics, Audio and Video>> TVs Blu-Ray Player	✓	✓		✓	✗	✓
Appliances Home appliances	✓	✓		✓	✗	✓
Electronics, Audio and Video>> Audio>> AM/FM Radios Radios	✓	✓		✓	✗	✓
Cell Phones and Phones>> Walkie Talkies&Radio Frequency Handies & Radiofrequency	✓	✓		✓	✗	✓

Cell Phones and Phones>> Cell Phones and Smartphones Cell phones	✓	✓		✓	✓	✗
Electronics, Audio and Video>> Audio>> Home Theaters Home Theater	✓	✓		✓	✗	✓
Industries and Offices>> Industrial Safety>> First Air Kits First aid kits	✓	✓	✓	✗	✓	✓
Vehicle Accessories >> Vehicle accessories	✓	✓	✓	✗	✓	✓
Vehicle Accessories>> Vehicle Audio Vehicle audio	✓	✓	✓	✗	✓	✓
Vehicle Accessories>> Tires Tires and Rims	✓	✓	✓ New tires for motor vehicles and new tires with a diameter of 14", 15" and 16" are permitted.	✗	✓	✓
Vehicle Accessories>> Car & Truck Replacement Parts Auto & Truck parts	✓	✓	✓	✗	✓	✓
Vehicle Accessories>> Motorcycle Replacement Parts Spare parts for motorcycles and ATVs	✓	✓	✓	✗	✓	✓
Vehicle Accessories>> Vehicle Safety Vehicle safety	✓	✓	✓	✗	✓	✓
Vehicle Accessories>> Tuning>> Chromes Chrome	✓	✓	✓	✗	✓	✓
Vehicle Accessories>> Tuning>> Lights Lighting	✓	✓	✓	✗	✓	✓

Vehicle Accessories>> Tuning>> Tinting Polarized	✓	✓	✓	✗	✓	✓
Other categories>> Adults>> Cosmetics & Personal Care Adult Category Cosmetics and Personal Care	✓	✓	✓	✓	✗	✓
Other categories>> Adults>> Photos & Videos Adult Category Photos and Videos	✓	✓	✓	✓	✗	✓
Other categories>> Adults>> Sex Toys Adult Category, Erotic Toys	✓	✓	✓	✓	✗	✓
Other categories>> Adults>> Movies Adult Category, Erotic Movies	✓	✓	✓	✓	✗	✓
Electronics, Audio and Video>> Audio & Video Accessories>> Laser Pointers Laser pointers	✓	✓	✓	✓	✓	✗
Electronics, Audio and Video>> Audio & Video Accessories>> Laser Pointers Insecticides & repellents	✗	✗	✗	✗	✗	✗
Sports and Fitness>> Camping, Hunting & Fishing>> Fishing Equipment Fishing equipment	✓	✓	✓	✓	✗	✓
Jewels and Watches>> Watches Watches	✓	✓ Watches, glasses and sunglasses: they can be imported as long as the declared value is the real one.	✓	✓	✓	✓

Restricted in all countries

For its characteristics

Used Products	x	x	x	x	x	x
Products that require refrigeration	x	x	x	x	x	x
Products with some type of damage or spill	x	x	x	x	x	x
Pointy items without primary packaging	x	x	x	x	x	x
Aerosols or any flammable, toxic or corrosive material	x	x	x	x	x	x
Products with expiration date	x	x	x	x	x	x
Products weighing more than 30 kg or one of the sides exceeding 60 cm	x	x	x	x	x	x

By category

Cell phones and cell phone services outside the law	✓	x	x	x	x	x
Narcotic drugs and prohibited substances	x	x	x	x	x	x
Bones, organs and human waste	x	x	x	x	x	x
Flora, fauna and derivatives	x	x	x	x	x	x
Fireworks	x	x	x	x	x	x
Financial products and services	x	x	x	x	x	x
Airfare and airline miles or points	x	x	x	x	x	x

Mailing lists and personal database	X	X	X	X	X	X
Products or services for adults and used underwear	X	X	X	X	X	X
Violence and discrimination	X	X	X	X	X	X
Listings that violate intellectual property rights	X	X	X	X	X	X
Legal and personal documents	X	X	X	X	X	X
Historical, cultural, archaeological and paleontological heritage	X	X	X	X	X	X
Programs or services to hack electronic devices	X	X	X	X	X	X
Lotteries and raffles	X	X	X	X	X	X
Listings for purposes other than the sale of a product or service	X	X	X	X	X	X
Manuals, courses in printed or digital format and study guides	X	X	X	X	X	X
Insurance	X	X	X	X	X	X
Alcoholic drinks	X	X	X	X	X	X
Concert tickets	X	X	X	X	X	X
Replicas, counterfeits and unauthorized copies	X	X For imports of products with registered trademarks, documentation must be presented that supports	X	X	X	X

		the license to commercialize such trademark.				
Items for shipments	x	x	x	x	x	x
Tax evasion	x	x	x	x	x	x
Digital books	x	x	x	x	x	x
Flammable Products	x	x	x	x	x	x
Empty bottles of alcoholic beverages	x	x	x	x	x	x
Mysterious boxes	x	x	x	x	x	x
Presale of products	x	x	x	x	x	x
Flammable products	x	x	x	x	x	x
Mysterious boxes	x	x	x	x	x	x
Presale of products	x	x	x	x	x	x
Jewels and precious stones	x	x	x	x	x	x